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Dr. Serag focuses on enhancing the responsiveness of health systems, specifically through incorporating preventive measures for chronic health conditions into clinical settings. He is currently the Principal Investigator of the Diabetes Prevention and Control Programs focusing on diabetes prevention and diabetes self-management education. He is also the project director of HIV routine screening at the Emergency department. Both programs are supported by the Texas Department of State Health Services.

Dr. Serag is the convenor of the UTMB Annual Conference on Migration and Health and the director of UTMB global health sites in the Middle East and North Africa, providing quality training opportunities for UTMB students abroad.

Dr. Serag's teaching, research, and public health practice interests are health, health system policies, health equity, and rights-approach for community empowerment. He has sound experience in working in different settings and across cultures.

Before joining UTMB, Dr. Serag served as the global coordinator of the People's Health Movement (2006-2015), a worldwide network of civil society organizations, academic institutes, and health activists. During this period, he also led the civil society engagement with the WHO Commission on Social Determinants of Health. Between 2000-2009, he served as the Health Policy and Systems Program director at the Association for Health and Environmental Development, a leading think-tank group in Egypt.